

## Stelco Non-USW Retiree Life and Health Benefits Trust Copay on ODB Deductible: Retroactive Claims Adjustments

---

As you are aware, the Ontario Drug Benefit (ODB) \$100 annual deductible commences on August 1 of each year. GSC has learned you may have been charged for a portion of the ODB deductible that started August 1, 2018. If this was the case and you are out-of-pocket, please be advised that GSC will be correcting this oversight. Between January 1, 2019 and March 31, 2019, GSC will accept requests to reimburse any plan member who was out-of-pocket for this reason.

The change affects ODB deductibles for drug claims dating back to August 1, 2018.

In order for claims to be eligible for an adjustment, the following criteria must be met:

- The ODB deductible date is between August 1, 2018 to December 31, 2018.
- The ODB deductible portion paid by yourself must have resulted in an out of pocket expense.
- The ODB deductible portion was *not* processed in whole or part through another insurance plan (i.e. coordination of benefits through your spouse's plan).

Remember, if you qualify for a settlement based on the above criteria, GSC will be accepting resubmissions between **January 1, 2019 and March 31, 2019** to have these claims reassessed. Detailed instructions are included below on how to submit claims for settlement.

There are two options to submit the eligible claims to GSC:

### **Option 1**

The request can be sent via email to: [steltrustdeductible@greenshield.ca](mailto:steltrustdeductible@greenshield.ca).

The subject line of the email must state your GS Identification Number as shown on your GSC card (e.g. SRP123457-00) and the official pharmacy receipt must be attached, showing your out-of-pocket amount.

## Option 2

If you are unable to, or prefer not to, use e-mail, you may submit your claims manually by using a special Claim Form and attaching the official pharmacy receipts, as detailed below.

- The form may be submitted through the mail to the following address:

Green Shield Canada  
P.O. Box 1606  
Windsor, ON  
N9A 6W1

**Notes** - A copy of the pharmacy receipt can be obtained from your pharmacy, if required. Please do not mail a hard-copy of the form if you have already forwarded a soft-copy via e-mail. The claims reprocessing turnaround time will be no later than 30 days after the date that GSC receives the claim. Any retroactive claims received after March 31, 2019 will not be considered.

If you have questions about the settlement details, please refer to the Stelco non-USW Retiree Life and Health Trust website at: [Steltrust.com](http://Steltrust.com) or contact the GSC Customer Service Centre at 1.888.711.1119.